

## **Monitoring the Implementation of the Corrective and Preventive Action Plan Based on the Survey of Students, Faculty, and Staff of Korkyt Ata Kyzylorda University in the 2023-2024 Academic Year**

A Corrective and Preventive Action Plan was developed and approved on September 1, 2024, based on the survey results of students, faculty, and staff of the University. Monitoring of its implementation is planned every 6 months. This report presents information on its implementation for the period from September 2024 to February 2025. The planned activities are grouped into 9 areas:

1. Organization of the Educational Process;
2. Prevention of Corruption Risks;
3. Organization of Professional Practical Training;
4. Updating the Material and Technical Base;
5. Organization of Catering Services;
6. Improving Living Conditions in Dormitories;
7. Development of Personal Qualities and Student Education;
8. Ensuring the Quality of Internet Resources (including WiFi coverage), Access to Computer Resources;
9. Organization of Medical Services.

Work on all proposals included in the plan is being carried out on schedule.

The following is a comprehensive overview of the work carried out according to the plan. Key highlights of the work performed are as follows:

Within the area of **"Organization of the Educational Process,"** as a result of suggestions and work done, a number of activities have been implemented to improve the educational process.

**Development of Professional Skills:** Educational programs have been updated, and new disciplines have been introduced based on the "Atlas of New Competencies," taking into account the demands of employers.

**Introduction of Specialized Subjects:** Priority is given to specialized disciplines; their inclusion in the curriculum allows students to gain in-depth knowledge in their field.

**Dual Education:** A dual education system has been implemented with the involvement of industry professionals in the educational process, allowing students to acquire practical skills.

**Interaction with Career Centers:** Close ties have been established with career centers for graduate employment, and job fairs have been organized.

**Information Accessibility:** The relationship between graduates and employers has been strengthened through the "Mansap Navigator 1.0" fair. This fair featured 28 employers and 90 job vacancies.

**Information Dissemination on Social Media:** A Telegram channel "Mansap & Job Korkyt" and pages on social networks have been created to publish necessary information for students and graduates. Information is regularly published through these channels.

*The following recommendations are made for the **"Organization of the Educational Process"** area:*

- *Updating the content of education;*
- *Increasing the interest of teachers in their work;*
- *Strengthening the language training of students;*
- *Updating educational materials taking into account modern changes;*
- *Preparing individual curricula in accordance with the choice of each student, providing the opportunity to choose practical classes, excluding uninteresting subjects;*

- *It is necessary to continue work to strengthen the link between theoretical courses taught at the university and the needs of production.*

Results of activities carried out in the area of **"Prevention of Corruption Risks":**

**Increasing the Integrity Index of Students:** To increase the integrity index of students, the university organized events aimed at forming a corporate culture. In order to improve the understanding of 1st year students on issues of integrity and ethics, work was carried out to familiarize students with the Charter of the University, internal rules and the Code of Honor of the Student.

**Increasing the Integrity of Teachers and Students:** In order to increase anti-corruption integrity among teachers and students, a number of meetings were organized. Before the winter examination session of the 2024-2025 academic year, meetings were held with students in all institutes to provide basic information on corruption prevention. In order to clarify the anti-corruption policy for employees, teachers and students of the university, information on corruption prevention was presented. A new composition of the Public Commission has been formed, and meetings have been organized with faculty of all 6 institutes.

**Compliance Service Information:** A special compliance service button is placed on the university website, providing students and teachers with access to a hotline, a trust box for appeals and wishes, as well as to the anti-corruption compliance officer's service.

**Advisor Hours and Lectures:** Advisor hours were held on topics of combating corruption, including such topics as "Corruption - a threat to the national security of the Republic of Kazakhstan". Lectures were organized to develop an anti-corruption culture among students and to clarify legislation.

**Meetings with Law Enforcement Agencies:** Work was carried out to explain the Strategy of the Republic of Kazakhstan on combating corruption through meetings of representatives of law enforcement agencies with students.

**Creative and Scientific Activities:** A republican scientific-practical conference on the topic "Anti-Corruption Culture: Values and Ethical Principles" was organized. In addition, a competition for students and teachers on the topic "Combating Corruption is the Duty of Every Citizen," a meeting "Youth Against Corruption," and a creative drawing competition on the theme "We Are Against Corruption" were held.

**Recommendations in the area of "Prevention of Corruption Risks":**

- *Strengthen activities to develop a corporate culture to increase the integrity index of students.*
- *Increase the integrity of teachers in relation to students.*
- *Familiarize students with the University Charter, internal regulations, and the Code of Honor of a student of higher education.*
- *Organize advisor hours to explain the main provisions of the Law of the Republic of Kazakhstan "On Combating Corruption."*
- *It is recommended to continue work on involving teachers, staff, and students of the university in the implementation of the anti-corruption policy.*

In the area of **"Organization of Professional Practical Training,"** the following work has been done and the following recommendations have been made:

**Enhancing Practical Skills:** Measures have been taken to increase the volume and quality of practical exercises in order to develop students' practical skills in successfully performing professional functions.

**Internship Completion:** Work has been carried out to expand opportunities for students to complete internships, ensuring that they gain professional experience in industrial enterprises. Employing graduates when vacancies are available is a priority.

**University-Enterprise Link:** Memorandums and agreements have been concluded to strengthen relations between the university and enterprises.

Shortage of Internship Places: To address the shortage of internship places, cooperation with branches of departments and institutions has been strengthened.

Increase in Internship Duration: The need to increase the duration of internships for students, provide them with the opportunity to familiarize themselves with production, and effectively plan the timing of professional internships was emphasized.

List of Professional Practice Locations: It is recommended to give students the opportunity to independently choose professional practice locations, that is, to allow internships in various institutions, not only according to a pre-prepared list.

Instructional Conferences: Mandatory instructional and final conferences are held for students before going on an internship, and constant monitoring by supervisors is ensured.

Memorandums and Agreements: In the current academic year, 6 memorandums and agreements were concluded with 3 branches of departments. This work was carried out according to the specified program.

Providing Students with Practical Experience: Continuous academic and pedagogical-psychological practice in the amount of 10 weeks has been organized for 1st and 2nd year students, and pre-diploma and industrial practice for 3rd-4th year students.

Student Choice: Students have the right to choose their internship; they are sent to internships depending on their place of residence and preferences.

**Recommendations in the area of "Organization of Professional Practical Training":**

- *Enhance practical skills for the successful performance of professional functions.*
- *It is recommended to continue working to strengthen the connection between the university and enterprises.*

In the area of "**Updating the Material and Technical Base**," several important measures have been implemented to ensure comfortable conditions for students at the university:

Rest and Communication Areas: Special areas for relaxation and communication between students have been organized in academic buildings and corridors.

Equipment: In order to improve the quality of education and meet the needs of students, academic buildings are equipped with modern equipment, classrooms, and laboratories.

Modern Open Library: In order to improve the quality of library services, the library is being modernized and re-equipped into a modern open library. (In 2025, a major overhaul of the library was started, it was moved to the scientific library, the library is temporarily closed, which is aimed at opening up new opportunities for student learning.)

Replenishment with New Literature: Work is underway to replenish new substantive material on subjects in accordance with educational programs. In 2025, it is planned to purchase 3,500 copies of new literature.

Servers and Computer Equipment: To ensure the operation of the university's information systems, the purchase of servers and computer equipment is planned for 2025.

*In the area of "Updating the Material and Technical Base," the following suggestions are made:*

- *It is recommended to continue working on considering the possibility of creating comfortable conditions for students at the university: organizing recreation and communication areas in academic buildings and corridors, equipment for charging devices.*

Results of work in the direction of "**Organization of Public Catering**":

Material Support for Public Catering Points: To create comfortable conditions for students and staff in the academic buildings, the material base of public catering points has been strengthened. A new cafeteria with 50 seats, meeting modern requirements, has been opened near the main academic building.

Renovation of Public Catering Points: According to the plan, the "Zhiger" cafeteria is renovated annually to create comfortable conditions for students and faculty. Measures are being organized to improve the condition of cafeterias in all academic buildings and to improve the quality of food.

*In the direction of "**Organization of Public Catering**" the following suggestions:*

- *It is recommended to continue work on ensuring sanitary and hygienic conditions, high-quality, affordable food, and quality service at public catering points.*

Results of Work on "**Improving Living Conditions in Dormitories**":

Approval of the Educational Work Plan: At the beginning of the academic year, an educational work plan is approved for each dormitory, responsible institutes are assigned, and cultural events are organized throughout the year.

Information and Awareness Work: At the beginning of the new academic year, information on sanitary and hygienic cleanliness is disseminated among dormitory residents, and rules and instructions for maintaining cleanliness are issued.

Monitoring of Sanitary Condition: A commission is constantly working to check the dormitory territory at the beginning of each month and assess important areas (toilets, dining room, corridors, study rooms).

Activities of the Student Council: Student council chairpersons work in the dormitories affiliated with the university, protecting the interests of students and organizing various events.

Effective Use of Free Time: Movie nights, sports events, and book club meetings are regularly held to promote students' personal development, develop their creative abilities, and strengthen their health.

Emotional and Psychological Support: Training sessions and meetings on psychological harmony are organized to support the psychological health of students.

In cooperation with the center for psychological support, systematic work is carried out to improve the social, living, moral and psychological conditions of students in the dormitory.

*In the direction of "**Improving Living Conditions in Dormitories**" the following suggestions:*

- *To improve the activities of student councils working with dormitory students;*
- *It is recommended to continue working to improve the effectiveness of measures to increase the cultural and spiritual wealth of dormitory students and their effective use of free time.*

Summary of Work Results and Proposals in the Direction of "**Development of Personal Qualities and Education of Students**":

Formation of Civic Position and Patriotic Consciousness: A number of activities planned for civic and patriotic education have been implemented. Round tables and meetings were held to promote justice, responsibility, and spiritual and moral values among students.

Development of Cultural and Leisure Infrastructure: A co-working center has been opened near the main academic building of the university, which allows students to engage in creative projects and helps to increase the entrepreneurial potential of young people.

Student Self-Government Skills: To develop various forms of self-government among students, 21 youth organizations are actively working. Young people participate in republican and regional competitions and win prizes.

Sports and Recreation: Students participate in sports sections and annually win prizes in the Republican Student League.

Safe Environment and Informatization Issues: At meetings with students, information was provided about harassment and its consequences were explained. In the future, it is planned to hold meetings quarterly.

Formation of a Healthy Lifestyle: Sports games, traditional sports days and tournaments are planned and organized throughout the year to promote a healthy lifestyle, aimed at increasing student activity and forming intolerance to deviant behavior.

*In the direction of "**Development of Personal Qualities and Education of Students**" the following suggestions:*

- *Development of the cultural and leisure infrastructure of the university.*
- *Formation of skills and directions of management in various forms of student self-government.*
- *It is recommended to continue working on preparing and familiarizing students with informational materials about rights to a safe environment, harassment and its consequences.*

Regarding "**Improving Access to Modern Information Technologies at the University**," the implemented activities are effective and comprehensive.

Computerization of Teaching Methods: Specialized laboratories have been opened for various educational programs in the fields of economics, management, foreign languages, Kazakh language and literature, computer science, physics, and mathematics.

Improvement of Wireless Network: In 2024, Wi-Fi access points were installed, and the quality of the internet connection was improved throughout the university. Increasing the speed to 600 Mbps, as well as the availability of Wi-Fi speeds of 800 Mbps, provided comfortable conditions for students and faculty.

Enhancement of Information Infrastructure: Measures have been taken to simplify and digitize the educational process through information systems and platforms (Platonus, e-univer, Korkyt.edu.kz, etc.). Innovative solutions have been implemented, such as an electronic queue, registration for creative exams via QR code, and the operation of a virtual admissions committee.

Development of Internet Resources: Informational internet resources, such as online systems supporting the educational process (library.korkyt.kz, mooc-korkyt.kz, etc.), have expanded opportunities for students and faculty to obtain education and conduct research.

Implementation of New Technologies: New technologies, especially electronic digital signatures (EDS), electronic document management, and other information systems implemented in the educational process, help the university administration manage effectively and facilitate the activities of students and faculty.

Provision of Broadband Internet: In 2024, the university was provided with a high-speed internet connection, which improved the effectiveness of educational services.

*In the area of "**Improving Access to Modern Information Technologies at the University**," the following suggestions are being addressed:*

- *Improving the university's information infrastructure.*
- *It is recommended to continue work on information technology support for the educational process.*

Regarding "**Organization of Medical Services at the University**," a number of important activities have been carried out:

Preventive Meetings: Explanatory work has been conducted to prevent AIDS and infectious diseases. Information events on measles and scabies have been organized.

Psychological Support: The university's medical and psychological centers, in conjunction with the Regional Youth Psychiatric Center, held preventive meetings on December 1st, World AIDS Day.

Medical Center License: A medical center license was obtained in April 2024, and the necessary staff was ensured.

Student Survey: In November of the 2024-2025 academic year, a survey was conducted to determine the needs of the medical center. Based on the results, a plan of corrective and preventive actions was prepared.

*In the area of "**Organization of Medical Services at the University**," work on the following suggestions is continuing:*

*- It is recommended to continue work on developing and implementing convenient and informative online platforms where students can obtain the necessary information about available medical services, deadlines, and application procedures.*

Thus, work is underway to implement the recommendations proposed in the plan. Activities to implement 80% of the plan's recommendations have been fully completed, and activities to implement 20% of the plan's recommendations are continuing in accordance with the deadlines specified in the plan. There are no recommendations that have been completely unfulfilled or left unattended.

*On February 18, 2025, this issue was considered at a staff meeting of the Kyzylorda University named after Korkyt Ata, and protocol assignments were given.*

**Department of Strategic Planning and  
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