

Results of a survey conducted among residents of the Korkyt Ata KU dormitory:

In accordance with the work plan of the Department of Strategic Planning and Quality Assurance, in November 2024, a survey was conducted among 301 residents of university dormitories to determine the socio-economic and moral-psychological conditions of students living in these dormitories.

The residents of dormitories No. 3, 5, "Иңкәр" and "Дильмаш" were selected as the objects of the study. The survey included:

- 65 residents from dormitory No. 3;
- 51 residents from "Дильмаш" dormitory;
- 46 residents from dormitory No. 5;
- 30 residents from "Иңкәр" dormitory.

1. Living Conditions in the Dormitory:

The majority of respondents (62%) rate the living conditions in the dormitory as high, while 36% consider them average. The number of those who gave a low rating is small (2%).

92% stated that they did not encounter difficulties when settling into the dormitory. However, 8% faced difficulties.

Conclusion: Living conditions in the dormitory are generally satisfactory.

2. Psychological Climate and Readiness for Studying:

64% of respondents consider the psychological climate in the dormitory to be favorable, while 33% consider it neutral.

92% confirmed that the conditions for preparing for studies are favorable.

Conclusion: The psychological climate in the dormitory and the conditions for preparing for studies are positive.

3. Positive and Negative Aspects of Living in the Dormitory:

- Positive aspects: socializing with friends, mutual assistance (29%), low cost of living (28%), convenient location (26%), and learning to live independently (17%).
- Negative aspects: location (29%), violation of internal regulations (21%), non-compliance with sanitary and hygienic standards (20%), and low quality of the commandant's work (14%).

Conclusion: Although the positive aspects of living in the dormitory outweigh the negative ones, there are also negative aspects that need attention.

4. Internal Regulations and Their Compliance:

97% of respondents are familiar with the internal regulations of the dormitory.

However, 21% have encountered violations of internal regulations.

Conclusion: Familiarization with the rules is well established, but it is necessary to strengthen control over their compliance.

5. Spending Free Time:

Most respondents (35%) spend their free time preparing for classes, 32% relax and socialize with friends, and 21% use the Internet.

93% are satisfied with the organization of leisure activities in the dormitory.

Conclusion: Students have opportunities for spending free time usefully.

6. Quality of Social, Household, and Additional Services:

The majority of respondents are satisfied with the organization of cultural events (84%), the work of recreation rooms (77%), and study rooms (76%).

The level of satisfaction with the computer class is lower (62%).

Satisfaction with compliance with safety regulations (87%), provision of heat (86%), electricity (92%), and water (93%) is high.

Conclusion: The quality of social, household, and additional services is good, but the work of the computer class needs to be improved.

7. Sanitary and Hygienic Cleanliness:

The majority of respondents are satisfied with the cleanliness of the rooms (94%), furniture (91%), kitchen (93%), bathrooms (93%), toilets (93%), and corridors (95%).

Conclusion: Sanitary and hygienic conditions are good.

8. Work of the Commandant and Student Council:

37% of respondents turned to the commandant, and 26% turned to the student council.

50% of those who turned to the commandant are satisfied with the resolution of the problem, and 38% are satisfied with обращения в student council.

Conclusion: It is necessary to improve the work of the commandant and student council.

9. Financial Issues and Security Issues:

23% of respondents stated a problem with collecting money for various events.

16% know about conflict situations in the dormitory, and 8% confirmed that students are being pressured from the outside.

96% are not satisfied with the activities of the student council, and 97% are not satisfied with the work to ensure internal and external security in the dormitory.

Conclusion: More attention needs to be paid to financial issues and security issues. It is necessary to revise the work of the student council and strengthen the work to ensure security in the dormitory.

Recommendations:

- **Improve the work of the commandant and student council:** Strengthen interaction between the commandant and the student council, increase their competence, and ensure efficiency in solving student problems.
- **Ensure security:** To ensure security in the dormitory, it is necessary to improve the video surveillance system, strengthen security, and conduct explanatory work with students about security measures.
- **Improve sanitary and hygienic conditions:** Constantly monitor sanitary and hygienic conditions in the dormitory and maintain cleanliness.
- **Organize leisure activities:** Organize various events and circles for the effective organization of leisure activities, taking into account the interests of students.
- **Improve the work of the computer class:** Update the technical equipment of the computer class and increase the internet speed.
- **Regulate financial issues:** Regulate the issue of collecting money and protect the rights of students.
- **Strengthen discipline:** Monitor compliance with internal regulations and take measures against violators.

**Department of Strategic Planning and
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