

## **Determination of the social, moral and psychological state of students living in the dormitory of the Korkyt Ata Kyzylorda University.**

The purpose of the study is to determine students' satisfaction with the living conditions in the dormitory.

### **Research objectives:**

- The indicator of student satisfaction with the living conditions in the dormitory;
- Determination of the mood characteristic of the majority of students in the dormitory;
- Determination of the indicator of satisfaction with the quality of social and additional services in the hostel;
- Determination of the index of satisfaction with the observance of sanitary and hygienic cleanliness in the dormitory;
- Assessment by the population of the work carried out to ensure internal and external security in dormitories;
- Assessment of the activities of the dormitory commandant and the activities of the student council for working with students;
- To identify the emergence of the phenomenon of harassment of dormitory students from the outside (collecting money, hooliganism, involvement in hooligan groups, incitement to theft, etc.), etc.

**The object of the study:** Residents of dormitories No. 2, 3, 5, Orkeniet and Dilmash

**Time of the study:** 2024

**The sample of the study:** 430 respondents (selected according to the general characteristics of the hostel). Including the survey:

- For dormitory No.2 -20;
- For dormitory No. 3-40;
- For dormitory No. 5-219;
- According to the hostel Orkeniet - 56;
- According to the Dilmash hostel, 96 residents answered

### **The method used in the study:**

The survey was conducted using the "face to face" method. The survey methodology allows you to get a large amount of information from the respondent with a high degree of accuracy. The issues studied are most fully disclosed during individual interviewing. An individual request is conducted without the participation of a third party by professionally specialized interviewers.

The data obtained during the survey of respondents are subjected to statistical processing and analysis. The responses of the respondents who answered the customer's questions in the survey questionnaire based on the results of the request are presented in the form of a report with a breakdown in the form of graphs and tables.

### **Research methodology:**

A standard survey of 40 questions, compiled in accordance with the objectives of the study.

The questionnaire used in the course of the study was compiled by the specialists of the service group for information and expert work.

The questionnaire allows you to increase the completeness and accuracy of primary social data, as it is filled out individually with the interviewee who has received special training.

### **Activities that need to be organized to increase the cultural and spiritual wealth and effective use of students' leisure time in the dormitory**

- Improving the quality of social and additional services in the hostel (organization of cultural events, library, computer class, compliance with technical safety rules, heat supply, water supply);
- Ensuring the safety of sanitary and hygienic cleanliness in the dormitory (cleanliness of premises, quality of household furniture, cleanliness, quality and cleanliness of kitchens, cleanliness of bathrooms, cleanliness of toilets, cleanliness of premises, garbage collection);
- Creation of a permanent commission to monitor the sanitary condition of dormitories;
- Improving the activities of student councils for working with students of dormitories;

- Improving the effectiveness of activities to increase the cultural and spiritual well-being of students in dormitories and the effective use of their free time
- Improvement of the social, moral and psychological state of the students of the hostel.