

Survey results on assessing the quality of the organization and conduct of student internships

In February 2025, the Department of Strategic Planning and Quality Assurance of Korkyt Ata Kyzylorda University conducted a survey to assess the quality of the organization and conduct of student internships. A total of 539 students who completed internships participated in the survey and expressed their opinions.

The survey results indicate that students are generally satisfied with their internship experience. Most understood the goals and objectives of the internship, had the opportunity to choose their internship placement, and that placement aligned with their field of study. They received sufficient support during the internship, and the program was interesting and useful. Students highly value the knowledge and skills gained and note that the internship contributed to their professional development. The duration of the internship was sufficient, and the conditions at the internship site were also satisfactory. As a result, most students are willing to recommend the organization where they completed their internship to others and were able to see the results of their work.

However, attention should be paid to several issues:

- A small percentage of students did not fully understand the goals and objectives of the internship (1.3% - "No", 1.5% - "Partially").
- Some students were not given the opportunity to choose an internship base (3.3% - "No").
- Some students received insufficient support during the internship (4.4% - "Insufficient", 0.9% - "Not provided at all").
- Some students did not find the internship program interesting and useful (1.7% - "No", 5.6% - "Partially").
- A small percentage of students noted that the internship did not contribute to their professional development (0.7% - "No").
- Some students were not satisfied with the duration of the internship (3.0% - "No").
- Some students were not satisfied with the conditions at the internship site (12.0% - "Partially", 0.9% - "Not satisfied").
- Some students were unable to see the results of their work (2.6%).

Some students did not understand the goals and objectives of the internship, did not have the opportunity to choose their internship placement, did not receive sufficient support, considered the program useless, were not satisfied with the conditions at the internship site, and were unable to see the results of their work.

Incomplete alignment of the internship placement with the field of study and insufficient impact of the internship on professional development also require attention.

Recommendations:

- **Improve Understanding of Internship Goals and Objectives:** It is necessary to clearly explain to students the specific goals and objectives of the internship before it begins. This can be achieved by organizing special instructions, training sessions, or seminars.
- **Expand Opportunities for Choosing Internship Placements:** Students should be given more opportunities to choose their internship placement. It is necessary to increase the number of agreements with organizations and consider the interests of students.
- **Enhance Alignment of Internship Placements with Field of Study:** When choosing an internship placement, efforts should be made to offer placements that fully align with the student's field of study. It is necessary to strengthen cooperation

with organizations and identify the connection between their activities and the students' field of study.

- Strengthen Support: It is important to provide students with sufficient support during the internship. Advisors and supervisors should regularly assist students and answer their questions. Additional resources and training can be organized.
- Improve the Internship Program: To make the program interesting and useful, the needs of students must be considered. Specific tasks and projects should be offered, giving them the opportunity to develop their professional skills.
- Increase the Impact of the Internship on Professional Development: The internship should have a significant impact on the professional development of students. To do this, it is necessary to increase their responsibility and give them the opportunity to make decisions independently.
- Improve Conditions at the Internship Site: It is necessary to ensure a comfortable and safe working environment. The opinions of students should be considered and the necessary conditions created.
- Ensure the Opportunity to See Results: Students should see the results of their work. Their achievements should be evaluated and rewarded.

**Department of Strategic Planning and
Quality Assurance**